

Julia Ahlquist  
Agile Product Owner – Devops & Backend Engineer

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Github: <https://github.com/juleigha>

Portfolio: <https://sqedg.com/>

Work Experience

Dates

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<b>Kuehne + Nagel – Agile Product Owner</b>	From January 2023 to Present
<ul style="list-style-type: none"><li>• Work with IS Directors, Engineers and Senior Developers to plan cloud-based hosting environments/configurations based on branch needs.</li><li>• Be the first line of support for production-level issues, work with other development teams when needed.</li><li>• Configure and maintain development tools to promote CI/CD, automation, code quality, and testing tools.</li><li>• Participate in new business efforts by estimating costs for hosting environment and production-level support, where required.</li></ul>	
<b>Kuehne + Nagel – DevOps Engineer</b>	From October 2022 to Present
<ul style="list-style-type: none"><li>• Write and maintain new and existing RESTful API's, websites, and native windows applications (.NET 6).</li><li>• Manage production servers, applications infrastructure, staging, testing, and development environments using AWS, Windows Operating systems.</li><li>• Coordinate with Global InfoSec teams/representatives on planning, maintenance, and assessments of hosting environments.</li><li>• Evaluate technical processes for automation opportunities.</li><li>• Work with the Global InfoSec teams to ensure that production environments are monitored appropriately.</li></ul>	
<b>Infosys – Cloud Infrastructure Developer (Contracted with Citizens Bank)</b>	From November 2020 through Sept. 2022
<ul style="list-style-type: none"><li>• Trained in Azure and studied AWS (cloud solutions architect)</li></ul>	
<b>Citizens Bank – App Support Team – Dev Ops</b>	
<ul style="list-style-type: none"><li>• Create console apps (c#) and shell scripts for internal users to carry out transmission requests on an individual basis.</li><li>• Troubleshoot issues for existing clients' sftp and HTTPS issues for internal and external connections</li><li>• Create File Routing Settings and Business Processes for the Citizens Bank's file gateway.</li></ul>	
<b>A.E. Schwartz and Associates - Process Engineer Intern</b>	Nov.2018 - Sep. 2020
<b>A.E. Schwartz and Associates – Web Developer &amp; Project Manager Assistant</b>	Sep. 2018 - Sep. 2020

Education	Dates
Community College of Rhode Island - Associate of <b>Information Processing and Computer Programming</b> GPA of 3.56	From Sept. 2017 to June 2020 (Part time)
Self-Taught - <b>Software Engineering</b> - self-study and <i>practice</i> . Knowledgeable of all the fundamentals of software engineering. Used personal projects to study architecture and design in an applicable fashion.	From September 2015 <b>to Present</b>

#### Skills and Experiences: What I bring to the team

- Friendly and straightforward communication skills
- Understanding the bottom line
- In-depth knowledge of HTTP and cURL request states and responses.
- Creative Service worker API skills; Created many PWA's
- Integrated multiple REST API's into small projects while practicing scalability and abstraction concepts
- Enjoys making libraries and modules
- Experience with Namespaces, Virtual Machines, and app containers
- Proficient in reading documentation – can grasp new languages and processes quickly
- Completed projects with .NET, PHP, and Java with focus on Web Technologies (JS and ajax, HTML, CSS)
- Work with SQL daily in Microsoft SQL Server

Accomplishments	Dates
<ul style="list-style-type: none"> <li>• Satisfied an Account Manager's wishes of scoring carriers for our customers at Kuehne+Nagel. This manager believed it would be valuable if we could show our customers different carrier metrics (promptness, billing accuracy, number of claims). It was a lot of fun to analyze the data and come up with equations to make their hope of 3 years a reality.</li> </ul>	<p>August 2023</p> <p>Completed in one month.</p>
<ul style="list-style-type: none"> <li>• Automated a task at Citizens that was causing new team members multiple escalations (Transmission removal requests were resulting in some copies being incorrectly removed. I created a c# console app to automatically validate the setups that should be removed). There were no escalations for this issue since deploying.</li> </ul>	<p>April 2022</p> <p>Completed in three months</p>